Patient and Visitor Services

**General Information**

- **Interpreter Services**
- **Lost and Found and Security**
- **Patient Accommodations Services**

**Important Phone Numbers for**

- **Volunteer Services**: 410-955-5924
- **Patient & Visitor Escort On-campus**: 410-955-5154
- **Pastoral Care**: 410-955-5842
- **Guest Services**: 410-614-5100
- **TTY (for deaf and hearing impaired)**: 410-955-6217

**Patient & Visitor Escort On-campus**

- Adult: 410-955-6190
- Pediatric: 410-955-5000
- TTY (for deaf and hearing impaired): 410-955-6217

**Grand Grounds Coffee Bar**

- Monday–Friday: 6 a.m. to 5 p.m.

**Student Services**

- **Cultural Events**
- **Highlights, Discoveries and Seminars**
- **Film Series, 410-955-3363.**

**Outpatient Pharmacies**

- **Sheikh Zayed Tower**, next to the Wilmer Eye Institute, Monday–Friday, 9 a.m. to 5 p.m.
- **The Arcade Outpatient Pharmacy**, Outpatient Center Level 1, Monday–Friday, 8 a.m. to 7 p.m.
- **Demet’s Books, Magazines and Videotapes, 410-955-6442**

**School of Medicine Parking**

- Continue on Broadway; 1 block after crossing Orleans Street, turn RIGHT into the Orleans Garage. Follow the signs to patient parking.

**University of Maryland Parking**

- Continue on Broadway; 1 block after crossing Orleans Street, turn RIGHT into the Orleans Garage. Follow the signs to patient parking.

**Visitor Services**

- **Information Desk**
- **Parking and Transportation Services**
- **Visitor Parking**
- **Visitor Services**

**From Washington, D.C., and Virginia and the U.S. West**

- **By SWI Airport**: Take I-95 North to Exit 18 and turn RIGHT onto N. Washington St.

**From Maryland**

- **BWI Airport**: Take I-95 South to Baltimore, merge onto I-97 South, get on I-695 South and take Exit 34 (Baltimore/Washington Parkway) to the Baltimore-Washington Parkway.

**From Washington, D.C., and Northern Virginia**

- **By BWI Airport**: Take I-95 North to Exit 34 (Baltimore/Washington Parkway) to the Baltimore-Washington Parkway.

**From Philadelphia and New York**

- **By U.S. West**: Take I-95 South to Baltimore, merge onto I-97 South, get onto I-895 North/Towson and take Exit 23 (I-695 South) to Baltimore. Follow the signs to patient parking.

**From Frederick and Western Maryland**

- **By U.S. East**: Take I-95 South to Baltimore/Washington, keep left at the fork and merge onto I-95 South to Baltimore. Continue on I-95 North to Exit 18 and turn RIGHT onto N. Washington St.

**Directions to the Johns Hopkins Medical Campus**

- **Sheikh Zayed Tower**: The Arcade Monday–Friday, 6 a.m. to 5 p.m. Sunday and holidays: 6 a.m. to 3 p.m.

**Outpatient Center**

- **Baltimore’s Cultural Center**: Monday–Friday, 6 a.m. to 9 a.m. Saturday, and Sunday, 10 a.m. to 5 p.m.

**Kimmel Cancer Center – Northern**

- **The Arcade Outpatient Pharmacy**: Monday–Friday, 9 a.m. to 5 p.m. Saturday and Sunday, 10 a.m. to 5 p.m.

**Cultural Events**

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- **Film Series, 410-955-3363.**

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