



Johns Hopkins Medical Campus

The Johns Hopkins Hospital Main Entrance located at 1800 Orleans Street

The Johns Hopkins Hospital Buildings

Main Entrance	7H
Blalock	3H
Bloomberg Children's Center	61
Carnegie	31
Emergency Entrance (Adult/Pediatrics)	61
Halsted	3H
Marburg – Brady Urological Institute	3G
Meyer – Psychiatry and Rehab	3J
MRI	5J
Nelson/Harvey Building	4H
Osler	31
Outpatient Center (JHOC)	4D
Park Building	3G
Rubenstein Child Health	81
Sheikh Zayed Tower	5 H
Weinberg – Kimmel Cancer Center	6G
Wilmer Eye Institute	
Smith – Wilmer: Bendann Surgical Pavilion	
Patient and Visitor Parking	
McElderry Garage – Outpatient Center	58
Orleans Street Garage – Main Hospital	
Weinberg – Kimmel Cancer Center	0G
Academic/Research/Other Buildings	
5	
550 Building	
1830 Building	-
Armstrong Medical Education Building	3C
Billings Administration	
Bloomberg School of Public Health	
Bond Street Annex	6 B
Bunting+Blaustein Research –	_
Kimmel Cancer Center	
Children's House	4K
Church Professional Building	
(not indicated on map, south of campus)	
Cooley Fitness Center (Students/Staff)	
Hackerman–Patz Patient Family Pavilion	
Hampton House	
Hunterian	-
Kennedy Krieger Institute	
Koch Cancer Research II	
Miller Research	
Phipps	
Physiology–Biophysics	
Preclinical Teaching PCTB	-
Reed Hall	
Ross Research	
School of Nursing House	
School of Nursing	
School of Nursing Student House	
Traylor Building	
Turner Auditorium	
Welch Medical Library	
Wolf Street Entrance	
Wood Basic Science	
Woods Research (Wilmer)	5G

Important Phone Numbers for the Johns Hopkins Medical Campus

Please note that when dialing from a Johns Hopkins campus phone, the last five digits are all that are necessary. (For example, if you want to reach 410-955-5000, dial only 5-5000.)

Admitting

Adult Pediatric Oncology

Appointments

Adult 410-955-5464 410-955-2000 Pediatric 1-855-695-4872 For calls outside the Baltimore area 410-955-8288 Billing Coordinator

Information

General 410-955-5000 410-502-4000 Patient TTY (for deaf and hearing impaired) 410-955-6217 Guest Services 410-614-5100 **International Patient Services**

443-287-9200

410-502-5735

410-955-5747

410-955-5842

410-464-6816

410-955-2273

410-955-5154

410-955-3182

410-955-5585

410-955-5885

410-955-6518

410-955-5924

• Within the US

 International • Interpreter Services

Lost & Found

MTA Metro (www.mtamaryland.com)

Outpatient Pharmacies

• Arcade - Zayed Tower • Monument Street Moore Clinic • Outpatient Center • Weinberg Building Parking Pastoral Care Patient Accommodation Services Patient Relations

Patient & Visitor Escort On-campus School of Medicine Security Social Work (adult) Social Work (pediatric) Volunteer Services

410-955-6190 410-955-8756 410-955-8980 States States 410-955-8032 +1-443-287-6080 K 1/7/8 410-614-4685 410-955-5588 410-539-5000 410-614-5611 410-955-3733 410-955-5333

Johns Hopkins Medical Campus Visitor's Guide

IOHNS HOPKINS MEDICINE





From Washington, D.C., and Virginia and the I-95 access at BWI Airport

- Take I-95 North to Exit 53 (I-395 North) into downtown Baltimore
- Continue straight on I-395 (stay left at fork; turns into Howard Street).
- Turn RIGHT onto Pratt Street. Continue on Pratt for approximately 1.5 miles to Broadway; turn LEFT on Broadway..

Hospital Parking (Orleans Garage):

- From Broadway, turn RIGHT onto Orleans Street. Turn RIGHT into the Orleans Garage (at the Orleans Garage traffic light)
- After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main hospital.
- Outpatient Center Parking (McElderry Garage): From Broadway, turn LEFT onto Orleans Street.

For more information, please visit: hopkinsmedicine.org 02/2016

General Information

Patient and Visitor Services

- Information Desks Personnel are stationed at desks throughout the campus to answer questions, provide directions and be of assistance in any way possible.
- Guest Services is located in The Arcade, Zayed Tower, Main Level, Room M2124, 410-614-5100; Monday-Friday, 8 a.m. to 5 p.m. Provides assistance with directions, hotel and local attractions, and special requests.
- Patient Relations Carnegie 100, Monday–Friday, 8:30 a.m. to 5 p.m. Patient representatives provide information and support to visitors in the critical care and operating room waiting areas, coordinate special requests, and assist with patient concerns and issues, 410-955-2273.
- Patient Accommodations Services Please call 410-464-6816 or 800-225-2201 Monday–Friday, 8 a.m. to 4 p.m. Or visit hopkinsmedicine.org/patients/hotels.
- International Patient Services Outpatient Center, Suite 1080, 410-955-8032; Monday-Friday, 7 a.m. to 5 p.m. The International Patient Lounge is open 7 a.m. 5:30 p.m. We provide culturally appropriate help with medical appointments, language interpretation, financial counseling and anything to make Johns Hopkins feel closer to home.
- Lost and Found and Security Harvey 109, 24 hours, 410-955-5588
- Interpreter Services Please contact your care provider if you need assistance with interpretation, including sign language, during your care at The Johns Hopkins Hospital. Your provider will coordinate services for you with a Language Access Services interpreter.
- **Teletypewriter (TTY)** Contact the hospital via TTY at 410-955-6217. Portable TTY machines are available for use in patient rooms through the Admitting Office on the ground floor of the Zayed Tower.

- Visiting Hours Vary according to the different hospital units. If you are a patient, or a family member or friend of a patient, ask the nurse on your floor for visiting hours.
- Wheelchairs Available at entrances to the hospital, Outpatient Center, Weinberg and 550 buildings.
- Security Johns Hopkins maintains round-theclock security with protective services officers who continuously patrol all areas of the campus. For security assistance, call 410-955-5585.

Parking and Transportation Services

- Visitor Parking is available at the Orleans Garage (1795 Orleans St.) across the street from the main entrance of the hospital, and also at the McElderry Garage (Outpatient Center Garage) located on McElderry Street just off N. Caroline Street.
- Valet Parking is available at the hospital's main entrance on Orleans Street, the Outpatient Center (Outpatient Center circle), and the Weinberg Building on Jefferson Street (Sidney Kimmel Cancer Center). Phone: 443-571-2169.
- Discounted Parking Coupons are available for patients and visitors who need parking for extended periods. Coupons may be purchased at the Cashier's Office in the Main Lobby of the Zayed Tower (Ground Level), the Nelson Building (Nelson 161); the Outpatient Center Cashier's Office, the Weinberg Admitting Office, the McElderry Garage (Outpatient Center Garage) and the Orleans Garage.
- Shuttle Services On-call service is available 24 hours a day, seven days a week within the perimeters of the East Baltimore medical campus. Scheduled shuttle service to the Johns Hopkins Bayview Medical Center campus and Green Spring Station operates on weekdays only. For information on departure/arrival times, call the Transportation Office at 410-502-6880, Monday-Friday, 6 a.m. to 10 p.m.

- Walking Escorts Protective services officers provide a walking escort service around the clock to any point on the East Baltimore medical campus, 410-955-5585.
- MTA Metro A full-service subway station is located between the Outpatient Center and the hospital at concourse level. Bus service is also available, 410-539-5000 or visit mtamaryland.com
- **BWI Airport** For shuttle service to and from BWI Airport, call Baltimore Super Shuttle Service at 800-258-3826.

Food Services

Main Hospital – Cobblestone Café

Hospital's Cafeteria Main Level, Monday-Friday, 6 a.m. to 4 p.m. Vending machines around the clock.

Einstein Bros. Bagels Hospital cafeteria, daily, 6 a.m. to 5 p.m.

Flamer's Charbroiled Grill Hospital cafeteria, 7 a.m. to 2 a.m.

Baja Fresh Mexican Grill Hospital cafeteria, 10 a.m. to 10 p.m.

Noble Roman's Hospital cafeteria, 7 a.m. to 2 a.m. Subway Hospital cafeteria, open 24 hours

Zayed Tower

Balducci's Café — The Arcade Monday–Friday, 6 a.m. to 3 p.m. Saturday and Sunday, 7 a.m. to 1 p.m.

Garden Bistro Balducci's Market — The Arcade Monday-Friday, 10 a.m. to 7:30 p.m. Saturday and Sunday, 11 a.m. to 5 p.m.

Grand Grounds Coffee Bar Main Level, toward Nelson/Harvey Monday–Friday, 7 a.m. to 3 p.m., 410-955-3215

Outpatient Center

Blimpie Subs & Salads Monday-Friday, 10 a.m. to 5 p.m. Flamer's Grill Monday-Friday, 10 a.m. to 5 p.m. **Grand Grounds Coffee Bar** Level 1, adjacent to the concourse to the hospital Monday-Friday, 7 a.m. to 3 p.m., 410-955-1762

Grille 601 Plaza level Monday-Friday, 6 a.m. to 2:30 p.m.

Carnegie Building

to 5 p.m.

Koch Cancer Research Building II

Friday, 7 a.m. to 4 p.m.

Weinberg Building

Ground level lobby, Monday–Friday, 7 a.m. to 3 p.m., 410-502-1285

Other On-Site Services

- and the Weinberg Building.
- Interfaith Chapel The Bunting Interfaith Chapel in the Arcade, main level, open 24 hours a day

Outpatient Center.

exit

ramp.

hospital

is on the right

Outpatient Center.

Weinberg Building:

onto Broadway

Turn RIGHT onto N. Caroline Street. Turn RIGHT onto McElderry Street (1st traffic light). The entrance to Outpatient Parking at the McElderry Garage is on the right. After parking, follow sidewalk to the

Johns Hopkins Kimmel Cancer Center -

Weinberg Building Continue on Broadway; 1 block after crossing Orleans Street, turn RIGHT onto Jefferson Street. Follow the signs to patient parking.

From Philadelphia, New York and **Northeastern Baltimore Suburbs**

Take I-95 South to Baltimore; merge onto I-895 South From I-895 South, take Exit 14/Moravia Road; turn LEFT onto Moravia Road at the traffic light at the end of the

Turn RIGHT onto the US-40 West/Pulaski Highway

Hospital Parking (Orleans Garage):

Continue on US-40 West/Pulaski Highway (turns into Orleans Street) approximately 3 miles to N. Wolfe Street. Immediately after crossing N. Wolfe Street, turn LEFT at the Orleans Garage traffic light (the hospital will be on your

After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main

Outpatient Center Parking (McElderry Garage):

Continue on US-40 West approximately 3.5 miles to N. Caroline Street; turn RIGHT onto N. Caroline Street. From N. Caroline Street, turn RIGHT onto McElderry Street. The entrance to Outpatient Parking at the McElderry Garage

After parking your car, follow sidewalk to the

Johns Hopkins Kimmel Cancer Center -

Continue on US-40 West/Pulaski Highway (turns into Orleans Street) approximately 3.4 miles and turn RIGHT

Go 1 block to Jefferson Street and turn RIGHT. Follow the signs to patient parking.

From York, Central Pennsylvania and **Northern Baltimore Suburbs**

Take I-83 South into Baltimore. At the end of the freeway, turn LEFT onto Fayette Street. Continue on Fayette Street to Broadway and turn LEFT...

Hospital Parking (Orleans Garage):

From Broadway, turn RIGHT onto Orleans Street. Turn RIGHT into the Orleans Garage (at the Orleans Garage traffic light)

After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main hospital.

Outpatient Center Parking (McElderry Garage):

From Broadway, turn LEFT onto Orleans Street. Turn RIGHT onto N. Caroline Street.

- Turn RIGHT onto McElderry Street (1st traffic light)
- The entrance to Outpatient Parking at the McElderry Garage
- is on the right. After parking, follow sidewalk to the Outpatient Center.

Johns Hopkins Kimmel Cancer Center -

Weinberg Building:

Continue on Broadway; 1 block after crossing Orleans Street, turn RIGHT onto Jefferson Street. Follow the signs to patient parking.

From Annapolis and Maryland's Eastern Shore

From Route 50, take I-97 toward Baltimore and follow I-97 to the Baltimore Beltway (I-695) toward Towson.

Take the Beltway to the Baltimore-Washington Parkway (I-295) North.

Follow I-295 into Baltimore (it becomes Russell Street). Turn RIGHT on Pratt Street.

Stay on Pratt for approximately 1.5 miles to Broadway; turn LEFT on Broadway...

Hospital Parking (Orleans Garage):

From Broadway, turn RIGHT onto Orleans Street. Turn RIGHT into the Orleans Garage (at the Orleans Garage traffic light)

After parking, take the elevator to Level 4 (Main Level) and proceed across the enclosed pedestrian bridge to the main hospital.

Outpatient Center Parking (McElderry Garage): From Broadway, turn LEFT onto Orleans Street.

Turn RIGHT onto N. Caroline Street. Turn RIGHT onto McElderry Street (1st traffic light). The entrance to Outpatient Parking at the McElderry

Garage is on the right.

After parking, follow sidewalk to the Outpatient Center.

Johns Hopkins Kimmel Cancer Center -

Weinberg Building:

Continue on Broadway; 1 block after crossing Orleans Street, turn RIGHT onto Jefferson Street. Follow the signs to patient parking.

From Frederick and Western Maryland

Take I-70 East.

- Merge onto I-695 S/Baltimore Beltway outer loop via EXIT 91A toward I-95 S/Glen Burnie.
- Take Exit 11A-11B for I-95 North/I-95 South toward Baltimore/Washington; keep left at the fork and merge onto I-95 North
- Take I-95 North to Exit 53 (I-395 North) into downtown Baltimore.
- Continue straight on I-395 (stay left at fork; turns into Howard Street)
- Turn RIGHT onto Pratt Street.

Continue on Pratt for approximately 1.5 miles to Broadway; turn LEFT on Broadway...

Hospital Parking (Orleans Garage):

- From Broadway, turn RIGHT onto Orleans Street. Turn RIGHT into the Orleans Garage (at the Orleans Garage traffic light).
- After parking, take the elevator to Level 4 and proceed across the enclosed pedestrian bridge to the main hospital.

Outpatient Center Parking (McElderry Garage):

From Broadway, turn LEFT onto Orleans Street. Turn RIGHT onto N. Caroline Street.

Turn RIGHT onto McElderry Street (1st traffic light). The entrance to Outpatient Parking at the McElderry

Garage is on the right. After parking, follow signs to the Outpatient Center.

Johns Hopkins Kimmel Cancer Center -

Weinberg Building:

Continue on Broadway; 1 block after crossing Orleans Street, turn RIGHT onto Jefferson Street. Follow the signs to patient parking.

School of Medicine Parking:

Continue on N. Broadway and turn RIGHT onto

E. Monument Street; continue to N. Washington Street and turn LEFT.

The Washington Garage entrance is on the RIGHT.

Noble Roman's Monday–Friday, 7 a.m. to 5 p.m.

Salad Creations: Monument Street Corridor Monday–Friday, 10 a.m. to 8 p.m.; Saturday, 10 a.m.

Me Latte Ground level, for visitors who require kosher food. Monday-Thursday, 7 a.m. to 5 p.m.;

Grand Grounds Coffee Bar

• **ATM** Available on the hospital main level of the Sheikh Zayed Tower and in the Nelson/Harvey lobby across from the Gift Shop, the main lobby of the Outpatient Center

• Spiritual Care and Chaplaincy Office Halsted 144, 8 a.m. to 5 p.m., Monday–Friday, 410-955-5843

- Meditation Rooms Sidney Kimmel Cancer Center Lobby, The Arcade (2150B), Main Level, Bloomberg Children's Center (3351) Floor 3; all open 24 hours a day, seven davs a week.
- Cultural Events Free concerts, recitals, humanities seminars and film series, 410-955-3363. For information on Baltimore's attractions, call the Visitor Information Center, 410-837-4636 or 800-282-6632.
- Florist The Flower Cart, Nelson 1, Monday–Friday, 9 a.m. to 5 p.m., 410-955-6822. Delivery to patient rooms and around the world.
- Gift Shops
- Nelson/Harvey Building, Hospital's Main Level, Monday-Friday, 8:30 a.m. to 4:30 p.m.; Saturday and Sunday, 10:30 a.m. to 3 p.m., 410-955-5299

Outpatient Center, Level 1, Monday–Friday, 7:30 a.m. to 3 p.m.

Sheikh Zayed Tower, Monday–Friday, 8:30 a.m. to 4:30 p.m.; Saturday–Sunday, 10:30 a.m. to 3 p.m. Limited floral selections available at this location.

- **Optical Shop**, next to the Wilmer Eye Institute, Monday–Friday, 8:30 a.m. to 5 p.m., 410-502-7307
- Wilmer Vision Center, Outpatient Center Level 1, 8:30 a.m. to 5 p.m. Monday–Friday. On-site optometrist and lab; more than 1,000 frames to choose from; contact lens service, 410-955-9373

Highlights, Discoveries and **Milestones Historical Exhibit**

• Learn about the rich history of Johns Hopkins Medicine in the Broadway corridor outside the Cobblestone Cafe.

Outpatient Pharmacies

Our licensed pharmacists are part of the patient care team at Johns Hopkins and offer consultations on each prescription dispensed. They are conveniently located on the hospital campus.

- Outpatient Center Pharmacy Main Level, Monday-Friday, 8 a.m. to 6:30 p.m. Phone: 410-955-3733; Fax: 410-614-3733
- Moore Clinic Outpatient Pharmacy Carnegie Room 224, Monday–Friday, 8:30 a.m. to 5:30 p.m. Phone: 410-614-5611; Fax: 410-614-7114
- Monument Street Outpatient Pharmacy 1810 E. Monument St., Monday–Friday, 8 a.m. to 7 p.m.; Saturday, 9 a.m. to 4 p.m. Phone: 410-502-5735; Fax: 410-502-5734
- Weinberg Outpatient Pharmacy Kimmel Cancer Center, Monday-Friday, 9 a.m. to 7 p.m.; Saturday and Sunday, 10 a.m. to 6 p.m. Phone: 410-955-5747; Fax: 410-502-1511
- The Arcade Outpatient Pharmacy Zayed Tower, Main Level, Room M2125, Monday-Friday, 8 a.m. to 10 p.m.; Saturday and Sunday, 8 a.m. to 6 p.m. Phone 443-287-9200; Fax: 443-287-9230

Libraries

- Patient Resource Center Zayed Tower, Ground Floor Lobby, Monday–Friday, 8:30 a.m. to 4:30 p.m. Personal computer and Internet access available 8:30 a.m. to 4:15 p.m., 410-955-6742
- Children's and Family Resource Library The Charlotte R. Bloomberg Children's Center 3352, Monday-Friday, 9 a.m. to 5 p.m. Medical and health care information for patients and families, children's books, magazines and videotapes, 410-955-6442